From:	Stephen Best
To:	Flock Safety Support
Cc:	brendon.norton@flocksafety.com; libby.landers@flocksafety.com; Eligio Lara; Daniel Cohen; jake.sherman@flocksafety.com; Michael Balcorta; Stephen Best
Subject:	RE: Multi-geo search fail on real case. Poor night time reads
Date:	Wednesday, May 8, 2024 9:54:15 AM

Thank you!

Corporal Stephen L. Best
Santa Maria Police Department
1111 W. Betteravia Rd., Santa Maria, CA 93455
(805)928-3781 X2491
sbest@ci.santa-maria.ca.us
sbest@cityofsantamaria.org

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From: Flock Safety Support <support@flocksafety.com>
Sent: Wednesday, May 8, 2024 9:53 AM
To: Stephen Best <sbest@cityofsantamaria.org>
Cc: brendon.norton@flocksafety.com; libby.landers@flocksafety.com; Eligio Lara <elara@cityofsantamaria.org>; Daniel Cohen <dcohen@cityofsantamaria.org>; Stephen Best <sbest@cityofsantamaria.org>; jake.sherman@flocksafety.com; Michael Balcorta <mbalcorta@cityofsantamaria.org>
Subject: RE: Multi-geo search fail on real case. Poor night time reads

*** EXTERNAL EMAIL: Please use caution when opening links or attachments.***

Hi there,

Thank you as always for giving us great information. I will work on getting camera support tickets created for the cameras you mentioned and ensure their image quality is improved.

Once I hear back from the engineering team I will let you know.

Stay safe,

Chris

---------- Original Message ----------
From: Stephen Best [sbest@cityofsantamaria.org]
Sent: 5/8/2024, 11:40 AM
To: libby.landers@flocksafety.com; support@flocksafety.com; jake.sherman@flocksafety.com; brendon.norton@flocksafety.com
Cc: elara@cityofsantamaria.org; dcohen@cityofsantamaria.org; sbest@cityofsantamaria.org; mbalcorta@cityofsantamaria.org
Subject: Multi-geo search fail on real case. Poor night time reads

Flock Safety,
Attached is documentation of the Multi-Geo search failing on a recent case and failing on known good data test.

Also, the following cameras are “washed out” on the night time images and are not capturing plates:
013, 037, 060, 061, 073, 074, 082, 091, 092, 095, 107, 116 and 129….so far.

Please schedule these for maintenance and continue working on the Multi -geo search feature.
Contact me if you need additional information.

Corporal Stephen L. Best
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thread::YUPx_6NcJLyQ_pc4wOBz1A4::